
Leading Multi-Generational Teams





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Leading Multi-Generational Teams is a 5-day course delivered by Mars Training Centre across our international network — London, Dubai, Athens, Jakarta, and Cape Town — designed for senior leaders managing teams that span four working generations.

Most senior leaders today lead teams that include Baby Boomers, Generation X, Millennials, and Generation Z. The differences are not stereotypes — they reflect different formative experiences, different relationships with technology and authority, and different ideas of what a good day at work looks like. Senior leaders who lead across these differences well retain more talent, ship better work, and build stronger pipelines.

Across five days, you will examine the research on generational difference, work through real cases of multi-generational leadership challenges, and develop the practical disciplines that turn generational diversity into team strength.

What You Will Learn

By the end of this programme, you will be able to:

- Understand the formative experiences and working preferences of each generation.
- Move beyond stereotypes to evidence-based generational leadership.
- Adapt your communication style across generations without losing your own voice.
- Design motivation and recognition systems that work across age groups.
- Lead intergenerational conflict productively.
- Build mentoring and reverse-mentoring relationships that actually work.
- Retain talent across the generational spectrum.
- Build a personal multi-generational leadership plan for the 90 days after the course.

How You Will Benefit

You will leave with practical tools to lead across generations and retain talent across the spectrum, and a Mars Certificate of Completion.

Your organisation will gain a senior leader who can build cohesive teams without flattening generational differences.



Who This Programme Is For

This programme is designed for:

- Senior managers and directors leading mixed-age teams
- Heads of function or business unit
- General managers
- Heads of HR, talent, and learning and development
- Senior project and programme directors
- Family-business principals navigating generational transition

The seniority floor is senior manager and above.

How the Course Is Delivered

- Facilitator-led interactive sessions, balancing teaching with discussion and applied exercises.
- A balanced mix of theory, regional case studies, and applied exercises.
- Validated diagnostic and self-assessment tools.
- Applied exercises and personalised coaching throughout the week.
- A personal action plan built progressively across the week.
- Continuous personal feedback from your lead faculty.

The course runs in two separate single-language editions: an English edition delivered in English, and an Arabic edition delivered entirely in Arabic by native-Arabic faculty at every host venue. Sessions run in London, Dubai, Athens, Jakarta, and Cape Town.

Your Mars Certificate and Fee

On successful completion of Leading Multi-Generational Teams you will receive a Mars Certificate of Completion, issued by Mars Training Centre, our London-headquartered training provider. The certificate confirms the programme attended, the dates, the host city, and the lead faculty, and is presented to delegates on the final day of the course.

The standard fee is £4,950 per delegate for this 5-day programme, quoted and invoiced in pounds sterling. The fee covers all training and faculty time, course materials in digital and printed form, the Mars Certificate of Completion, daily refreshments and a buffet lunch, and a complimentary airport pickup and return transfer for delegates flying in to the host city. Group and early-booking discounts are available. Flights, visas, and hotel accommodation are not included, though Mars provides booking guidance and preferred-rate partner links.